

# Agenda

- Hurricane Prep
  - Operations & Distribution
  - Newsroom
  - Facilities
- Key Facts
- Management through storm
- Major challenges
  - Flooding
  - Virtually no employees or carriers
  - Post office & TMC
- Employees

## Impact locally

- 65 of our 900 employees lost or severely damaged homes
- 500,000 vehicles totaled
- 51” of rain fell on Harris county or 1 trillion gallons
- 10%-15% of the tax paying structures in the county were damaged or underwater
- Approximately 200,000 homes lost or severely damaged
- Damage did not discriminate
- Estimates are as high as 1% off of GDP



























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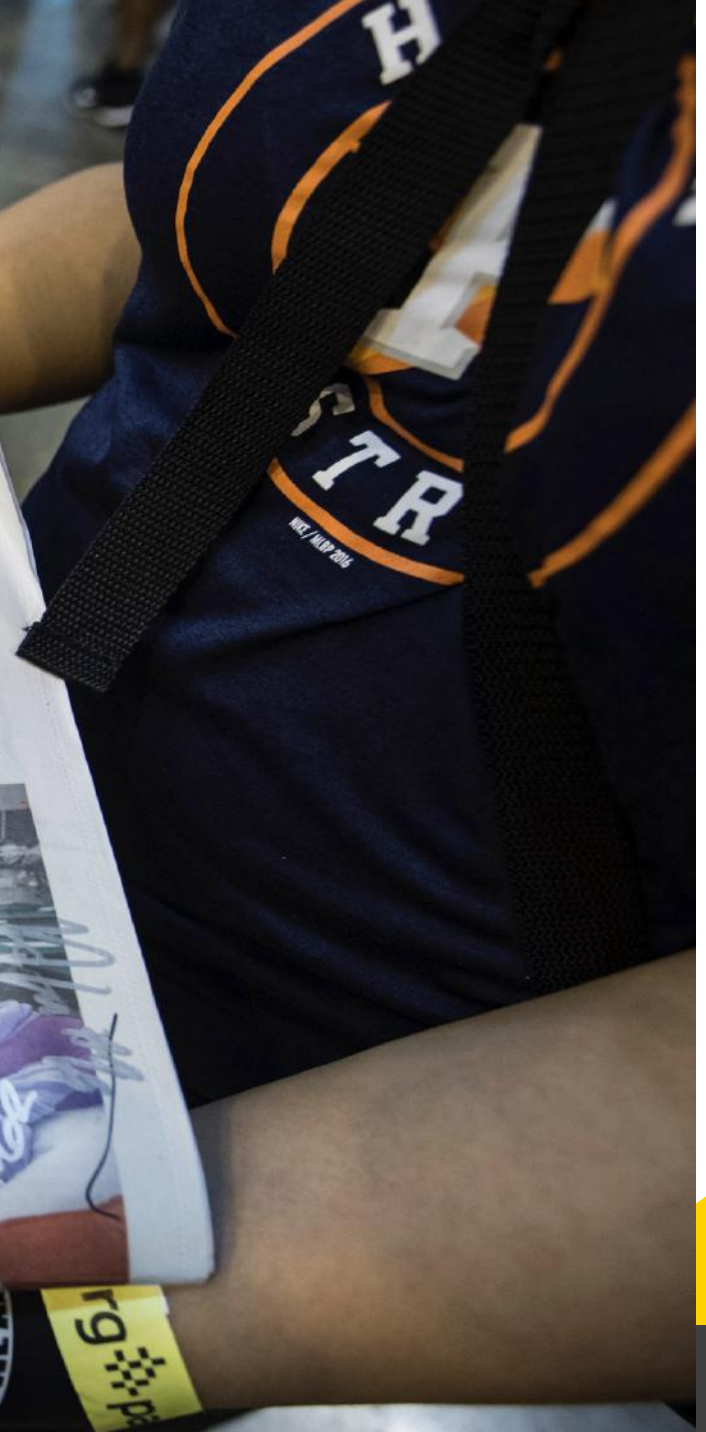
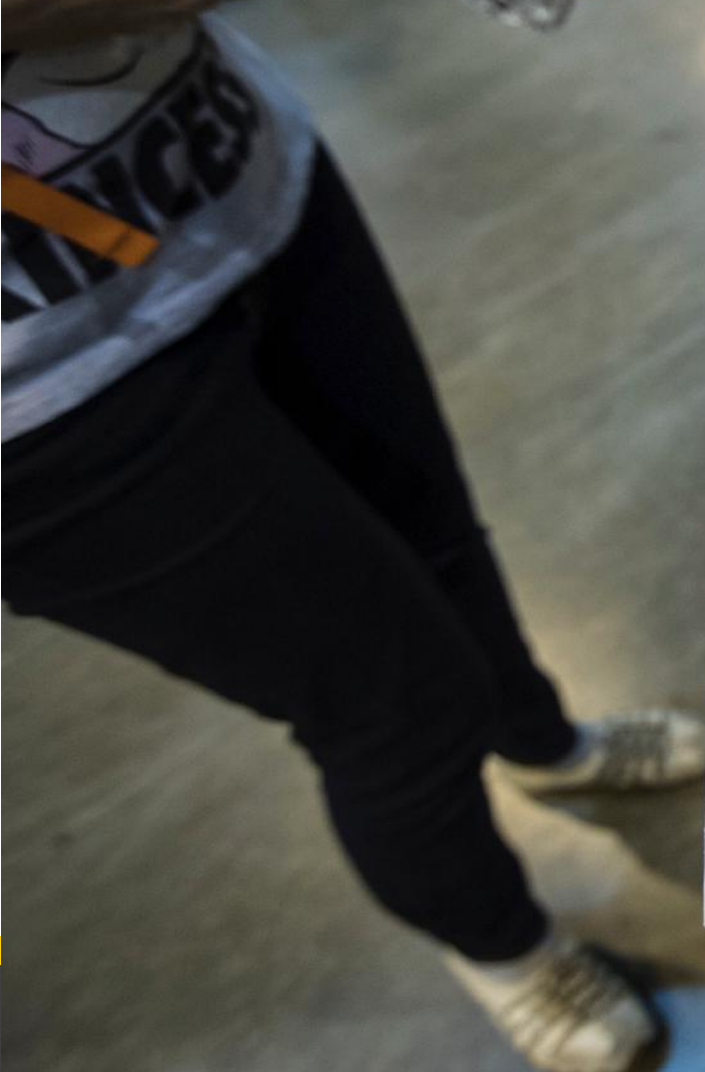

As sun finally returns, a devastated region tallies the damage

By Susan Carroll, Staff Writer and Shelby Smith

Even as some parts of the city go back to life, water is still a major concern. In some areas, water is still being pumped out of homes and businesses, and some areas are still without power. The threat of more rain is still a concern in the west and east.

People who vented out found shorter lines at gas stations, fresh milk on grocery store shelves and an Astros game planned for Saturday. In the west of Houston, crews struggled after a blowing rain, a village was from soaring, no homes and flooding in the state — one of the state's major arteries.

The northeastern suburb of Houston, Texas, was hit hard by the flooding. The area is still recovering from the flooding and water damage. Many homes and businesses are still without power. People begged rescue workers at a boat launch.









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## Hearst / Houston Chronicle response

- No interest loans (up to \$15k for affected employees)
  - 160 applicants
- Did not charge advertisers for the week of advertising
- Did not charge consumers for the week of circulation
- Paid employees for the entire week
- Human resources working individually with every employee that needs assistance